

READY TO WELCOME YOU

FOR YOUR COMFORT

- 2m social distancing is mandatory in all public areas
- Cleaning and hygiene of the public areas of the hotel is being performed on a regular and more frequent basis
- We request our guests to wear a face mask in the public areas of the hotel
- We have sanitizers available with SABA solution in the public areas of the hotel and at the entrance of the elevators
- We have added floor stickers in the reception area, to act as floor markers for guests to always maintain a safe distance of 1.5m to 2m
- We have installed acrylic screens on the reception desk
- All staff is complying with additional hygiene measures
- All resort facilities provide information on the maximum number of people allowed on each specific location
- In the apartments we have implemented exhaustive cleaning and hygiene procedures to be performed before each check-in, in a thorough manner and in line with the internal protocol

RESTAURANTS & BARS

- Restaurants comply with the 2m social distancing guidelines between the chairs of other tables
- We are monitoring all entries, in order to ensure social distancing guidelines are also being respected at the entrance of the restaurants

- At the breakfast and dinner buffets, each guest will receive disposable gloves to collect food and drinks from the buffet. The hotel team is also frequently replacing serving utensils from the various buffet stations
- When deemed necessary, breakfast and / or dinner may be required to be served in different seatings, which will be organized by the hotel team
- Bars comply with the 2m social distancing guidelines between the chairs of other tables
- Clients will not be able to sit by the bar. Preference will be given to table service, in order to avoid clients walking to the bar to place their orders

LEISURE AREAS

- Sunbeds are being organized in sets of 2, ensuring a minimum distance of 2m to the nearest sunbeds
- Sunbeds are being cleaned and sanitized every morning and between each client use. For your comfort, we are placing a “Clean & Safe” poster on each sunbed, which will be made visible each time the sunbed is cleaned and sanitized
- The indoor pools, as well as the public bathrooms of the pools, are closed
- The slides are open with social distancing marked on the access ramp and a hygiene solution is applied to each guest on arrival to the slides. The hand rail and contact areas will be cleaned every hour by the resort staff
- The gym, sauna and Turkish bath areas are closed
- The minibus shuttle to Albufeira is currently not in service

NOTE: Please note that due to frequent updates to safety measures and regulations, the information contained in this guide may suffer some changes.