

READY TO WELCOME YOU

FOR YOUR COMFORT

- 2m social distancing is strongly recommended in all public areas
- Cleaning and hygiene of the public areas of the hotel is being performed on a regular and more frequent basis
- We have sanitizers available with SABA solution in the public areas of the hotel and at the entrance of the elevators
- We have added floor stickers in the reception area, to act as floor markers for guests to always maintain a safe distance of 1.5m to 2m
- We have installed acrylic screens on the reception desk
- All staff is complying with additional hygiene measures
- In the apartments we have implemented exhaustive cleaning and hygiene procedures to be performed before each check-in, in a thorough manner and in line with the internal protocol
- The use of the sauna and turkish bath facilities is currently limited to a maximum of 2 people from the same apartment / family.

RESTAURANTS & BARS

- When breakfast and dinner are provided in a buffet format, each guest will receive disposable gloves to collect food and drinks from the buffet. The hotel team is also frequently replacing serving utensils from the various buffet stations
- When deemed necessary, breakfast and / or dinner may be required to be served in different seatings, which will be organized by the hotel team

LEISURE AREAS

- Sunbeds are being cleaned and sanitized every morning.
- The indoor pool of Alfagar Aparthotel, as well as the public bathrooms of the pools, are closed. Please note as an alternative to the indoor pool of Alfagar Aparthotel, we also have a heated covered pool with retractable cover in the resort.
- The slides are open (seasonal operation), with social distancing marked on the access ramp and a hygiene solution is applied to each guest on arrival to the slides. The hand rail and contact areas will be cleaned every hour by the resort staff
- The gym is open, however pre-booking is required. The maximum time per user is 1 hour, allowing for adequate hygiene procedures to be performed between users
- The minibuss shuttle to Albufeira is currently not in service

NOTE: Please note that due to regular updates to safety measures and regulations, the information contained in this guide may suffer some changes.