

# CANCELLATION POLICY / BOOKING CONDITIONS

## FLEXIBLE

--> Reservations with stays between 01.01.2022 and 30.06.2023 + 11.09.2023 and 27.06.2024 + 08.09.2024 and 02.11.2024

Pre payment of first 2 nights, 14 days prior to arrival day.

If cancelled up to 14 days prior to arrival day – Free

13 or less days prior to arrival day – first 2 nights

No Show – total value of stay will be charged.

Cancellation/Modification after arrival – total value is non-refundable

## STRICT

--> Reservations with stays between 01.07.2023 and 10.09.2023 + 28.06.2024 and 07.09.2024

Pre payment of first 2 nights – paid when reservation is confirmed

If cancelled up to 21 days prior to arrival day – Deposit will remain as credit for a future reservation

20 or less days prior to arrival day – deposit is charged

No Show – total value of stay will be charged.

Cancellation/Modification after arrival – total value is non-refundable

**NOTE:** In reservations where the stay dates include periods of both “Flexible” and “Strict” policies, the applicable policy will be “Strict”.

## LONG-STAY

--> Reservations with stays with 28 nights or more

Pre-payment of 10% of the total amount at the time of the reservation.

If cancelled up to 30 days prior to arrival day – Free (\*)

29 or less days prior to arrival day – 10% of the total of the reservation will be charged.

No Show – total value of stay will be charged.

Cancellation/Modification after arrival – total value is non-refundable

(\*) Pre-payment can be refunded, or a credit voucher may be issued for a future reservation, depending on the guest’s preference.

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Kindly note that after check-in no payments shall be refunded in case of early departures or modifications. The hotel reserves the right to charge a deposit of 200€ per apartment, which shall be returned at the end of the stay, after checking the apartment. If you wish to cancel your reservation, please send an email to [reservas@alfagar.com](mailto:reservas@alfagar.com)



Please note that all the requests/preferences from our guests will be considered, and we will do our very best to fulfil them, although they are never guaranteed.

Please also note that all guests must present a valid Identification Document at the "check in ", including children and babies. The hotel reserves the right to refuse to "check in" to those who do not fulfill this obligation, with no place to any kind of reimbursement.