

CANCELLATION POLICY / BOOKING CONDITIONS

--> Reservations with stays between 10.09.2021 and 08.04.2022

Pre payment of first 2 nights, 7 days prior to arrival day.

If cancelled up to 7 days prior to arrival day – Free

6 or less days prior to arrival day – first 2 nights

No Show – total value of stay will be charged.

--> Reservations with stays between 09.04.2022 e 31.10.2022

Pre payment of first 2 nights, 14 days prior to arrival day.

If cancelled up to 14 days prior to arrival day – Free

13 or less days prior to arrival day – first 2 nights

No Show – total value of stay will be charged.

--> Reservations with stays with more than 28 nights

Pre-payment of 20% of the total of the reservation, 14 days before check-in

If cancelled up to 14 days prior to arrival day – Free

13 or less days prior to arrival day – 20% of the total of the reservation will be charged.

No Show – total value of stay will be charged.

Kindly note that after check-in no payments shall be refunded. The hotel reserves the right to charge a deposit of 150€ per apartment, which shall be returned at the end of the stay, after checking the apartment. If you wish to cancel your reservation, please send an email to reservas@alfagar.com

Please note that all the requests/preferences from our guests will be considered, and we will do our very best to fulfil them, although they are never guaranteed.

Please also note that all guests must present a valid Identification Document at the "check in ", including children and babies. The hotel reserves the right to refuse to "check in" to those who do not fulfill this obligation, with no place to any kind of reimbursement.